ARROWHEAD STADIUM GAME DAY GUIDE

At Arrowhead Stadium, the Fans come first. Our goal is to provide a family atmosphere, and we have renewed our commitment to the Arrowhead Experience. Please remember these simple guidelines: refrain from using abusive language, if you choose to drink, please do so in moderation, and refrain from continuous standing. Thank you for your cooperation...the Kansas City Chiefs Football Club.

Alcohol Policy - State law requires that all persons consuming alcohol must be 21 years of age. If you are under the age of 30 you will be asked to show a valid identification prior to purchasing any alcoholic beverages. Two (2) alcoholic beverages per ID may be purchased at one time. No alcoholic beverages will be sold to anyone perceived to be alcohol-impaired or intoxicated. Alcohol sales cease at the end of the 3rd quarter during the noon kickoff games.

ATMs - There are seven ATM’s located throughout the stadium – on Field Level at each spiral (sections 105, 114, 124, and 131), on the Club Level at the H ramp, and on the Upper Level at Spirals B and F. There is also one ATM located in the Pavilion.

Automobile Assistance – Tow service trucks are on the property in the parking lots to assist if fans encounter problems with their vehicles before, during, or after Chiefs events.

Fans First – If you encounter a question or problem on game day that the Fan Assistance/CSI personnel in your section cannot resolve, please go to the nearest Customer Service area located on the Field Level at sections 114 and 132 and the Upper Level at sections 306 and 329. Representatives will be there to assist you.

First Aid - HCA First Aid rooms are located on the lower level concourse at Sections 101 and 118.

Gate Times – Gates to stadium seating are typically open 2 hours prior to the start of the event. Parking lot gates typically open 3 hours prior to the start of an event.

Lost and Found – Lost and found items and missing or lost people are taken to our Security office, located on the south side of the stadium at Section 118.

Pat-Down Policy – You and your belongings may be searched upon entry into the Stadium. By tendering your ticket and entering the Stadium, you consent to such searches and waive any related claims that you might have against the NFL, the Kansas City Chiefs, its member clubs, their affiliates and stadium landlord, or their agents. If you elect not to consent to the searches, you will be denied entry into the Stadium.

Re-Entry Policy - Once you have exited through the stadium gates, regardless of whether you have a ticket stub, you are not permitted back into the stadium. Wolfpack Club members may pass back and forth through Gate D2 with the appropriate credentials.

Smoking Policy – Smoking will only be permitted on the concourses and the spiral ramp areas.

Tailgating – Please remember to keep roadways, aisles, and other parking spaces free of tailgating equipment so that vehicles may park or pass.

Taxi Cabs – Taxis are available on the east side of the stadium on Red Coat Lane on game day only.

Ticket Information – The Will Call window is located at Gate D1 on the southeast corner of Arrowhead stadium. A photo ID is required. Tickets purchased by phone or by Internet via Ticketmaster or home and visitor team guest tickets can be picked up an hour and a half before the game. Customer service representatives are available at Gate D1 to answer ticket questions.

Guests Requiring Special Assistance

Elevators/Ramps – There is a passenger elevator located at Gate E which is available to any handicapped ticket holder on game day. Advance arrangements are appreciated by contacting Stadium Operations at (816) 920-9300.

Service Animals – Service Animals should be approved through the Chiefs Stadium Operations Department. Please call (816) 920-9300.

TTY Phone – There is a TTY Phone available in the south First Aid room located behind Section 118.

Wheelchair Assistance – Assistance is available to provide non-emergency wheelchair transportation once a guest has reached the stadium gates. Please call security at (816) 920-9300.

Visit KCCHIEFS.COM for more information on game days and the new Arrowhead.
The Chiefs offer the following concessions for your enjoyment:

**Budweiser Good Sport** – Anheuser-Busch encourages fans to drink responsibly. Guests who wish to enroll in the Designated Driver Program should visit a Sprint Fan Information Booth, located at the bottom of each of the four spirals (B, D, F, and H). They will be given a wristband and a coupon for a free soft drink, plus an entry in a prize drawing.

Italian Sausage, Bratwurst and Polish Sausage served exclusively at all Arrowhead Stadium concession stands. Also offered at sections 317, 318, 329, 338, 341

Located on the Upper Level concourse near Gate B and F spirals

**Corner Pubs** – Sections 105, 114, 123, 132 and upper level at each spiral

**Flip Side Grill** – Sections 307, 330

**Gridiron Grills** – Sections 104, 112, 115, 122, 130, 133, 305, 320, 328, 343

**KC Dogs** – Sections 101, 107, 110, 118, 120, 125, 128, 135, 303, 309, 311, 315, 322, 326, 332, 334, 338, 345

**Gift shops** are located at each of the 4 spirals (B, D, F, and H) and 24 other locations within the stadium. If you’re in the Kansas City metro area on a non-game day, you may visit the team’s official Fan Stand at Arrowhead Stadium, which is located at Gate D. You can order official souvenirs, personalized jerseys, and clothing through kcchiefs.com

Prior to entering the stadium, merchandise stands are located at Gates B, D, F, and H.

**ITEMS ALLOWED IN ARROWHEAD STADIUM:**
- Fanny packs – unattached from your body
- Banners, Signs, and Flags – permitted as long as they do not interfere with other guests
- Small diaper bags (if infant is with Guest)
- Bottled water – SEALED, 20 oz. or smaller, 1 bottle per person
- Plastic baby bottles
- Binoculars and binocular cases
- Umbrellas – (RAINY GAMES ONLY)
- Still cameras and camera cases
- Hand-held radios and TV’s – permitted as long as they do not interfere with other guests (you must have an ear piece to listen to the radio or television)
- Insulin and diabetic supplies
- Breast pump and supplies
- Seat cushions – lightweight foam w/sealed plastic cover only
- Flags or posters – no larger than 3’ x 5’

**ITEMS PROHIBITED FROM ARROWHEAD STADIUM:**
- ALL bags including large purses and backpacks
- Coolers – any size, any type
- Plastic, metal, or glass cups, cans or containers
- Thermos bottles
- Flasks
- Food
- Beer or liquor
- Video cameras
- Boom boxes
- Portable heaters
- Flammable liquids
- Noisemakers – klaxon, bells, whistles, etc.
- Laser pointers and pens
- Strollers - allowed as long as they will fold up and can be stored under the seat
- Air horns
- Poles or rods
- Weapons – buck knives, guns, etc.

Please note: Purses which fit into the 8-1/2 x 11 x 6 boxes located at each gate are acceptable; however, all items brought into the stadium are subject to search. Refusal to cooperate will result in non-admittance to the stadium.

**SINGLE GAME & TWO GAME PACKAGE**
Available at kcchiefs.com

**GROUPS, PRIVATE TAILGATES & VILLAS**
Available for select remaining games. For more information contact Cori at 816-920-4539 or via email at chale@chiefs.nfl.com.

**2008 SEASON TICKET DEPOSITS**
Contact a Chiefs Season Ticket Sales Representative at 888-99-CHIEFS to reserve your seats for the ’08 season and have priority at the New Arrowhead Stadium.

**ENTER TO WIN AUTOGRAPHED MERCHANDISE**
Register for a chance to win autographed Chiefs merchandise. Go to kcchiefs.com/register/entertowin